

**Immigrant Services**

GOVERNMENT OFFICES OF NETANYA - **Iriah Netanya**. Hatzoran 4, Netanya 42506. **Phone:** 860-3131, 860-3300. Office of the Mayor.

MINISTRY OF ABSORPTION – **Misrad Ha'klitah** – Also see Useful Addresses. Assistance to olim and temporary residents concerning immigrants rights, **phone** 889-0300.

MINISTRY OF INTERIOR – **Misrad Ha'pnim**, Beit Remez (2<sup>nd</sup> Floor), **phone:** 830-2121 and 830-2111, or \*3450. Israeli visas, passports, and identity cards, status related information, problems of olim and temporary residents as regards status, registration of births, deaths, changes in family status.

CUSTOMS – **Meches**, 8 Smilansky (2<sup>nd</sup> Floor), **phone:** 860-6333/5/6, FAX 862-4955. Tax exemptions/customs privileges for new immigrants and basic customs laws.

BEIT OLEH AMERICA – AACI, 28 Shmuel Hanaziv Street, **phone:** 833-0950/60, FAX 862-9183.

NATIONAL INSURANCE INSTITUTE – **Bituach Leumi** – is the umbrella under which all social service allowances come from. The National Insurance offices are located at 68 Herzl, **phone** 860-2777 or \*6050.

**!** HEALTH TAX: under the National Health Insurance Law every resident of Israel is covered by health insurance. Health Insurance payments are made out to Bituach Leumi. Employees pay directly from their salaries.

**!!** REMEMBER: after the first year of free health care, premiums are due. Non-paying of premiums may result in jeopardizing your rights to benefits.

**Code: EOA = English option available**

**IMMIGRANT SERVICES IN THE NETANYA REGION**  
**USEFUL NUMBERS**

OFFICE	ADDRESS	TELEPHONE #	FAX #	WEBSITE/E-MAIL
<b>Municipality Iriah Mayor</b>	Hatzoran 4 Tel Hai 8 Netanya 42506	860-3131 860-3300	862-1115	<a href="mailto:Orna_p@netanya.muni.il">Orna_p@netanya.muni.il</a>
<b>City Engineer</b>		860-3331		
<b>Community Center (Matnas)</b>	Neot Ganim	861-9911		
<b>Community Center (Matnes)</b>	Kiryat Nordau	835-8024		
<b>Community Center (Matnes)</b>	Ramat Yadin	835-6845		
<b>Education</b>		860-7653		
<b>Family Unity Unit</b>		862-2650		
<b>Director General</b>		860-3316/7		
<b>Director of Industry</b>		885-2657		
<b>Hot Line</b>		860-3126		
<b>Ombudsman</b>		860-3326/7		
<b>Property &amp; Building Advice</b>		860-3454		
<b>Public Relations</b>		860-3262		
<b>Senior Welfare</b>		860-3386		
<b>Spokesperson</b>		860-3306		



## Netanya AACI Directory

<b>Treasurer</b>		860-3212		
<b>Veterinary Services</b>		*106		
<b>Volunteers</b>		860-3423		
<b>War on Drugs</b>		860-3441		
<b>Welfare Division</b>		8603400		
<b>Netanya Regional AACI Office</b> Open Sun-Thurs	Shmuel Hanaztiv 28 Netanya 42281	833-0950/60	862-9183	<a href="http://www.netanyaaaci.org.il">www.netanyaaaci.org.il</a> <a href="mailto:Rachel@netanyaaaci.org.il">Rachel@netanyaaaci.org.il</a>
Absorption Ministry EOA <b>Misrad HaKlitah</b> Closed Tuesday 8-1 Sun & Thurs 8-6 Mon & Wed	Bareket 3, 9 <sup>th</sup> floor Netanya	1-599-500-905	862-9435	<a href="http://www.moia.gov.il">www.moia.gov.il</a> <a href="mailto:info@moia.gov.il">info@moia.gov.il</a>
Army Induction Office EOA <b>Lishkat HaGius</b>	Tel Hashomer	03-738-8888	<u>03-738-8880</u>	<a href="http://www.aka.idf.il/qiyus">www.aka.idf.il/qiyus</a>
Broadcasting Authority <b>Rishut HaShidur</b>	Lillienblum 42 Tel Aviv <i>General office:</i> Jaffa Rd. Jerusalem	1-222-6662 * 6662 02-501-5551 English Radio		<a href="mailto:englishradio@ibz.org.il">englishradio@ibz.org.il</a>  <i>for channel 33:</i> <a href="mailto:arutz33@iba.org.il">arutz33@iba.org.il</a>
City Tax Office <b>Arnona</b> 4-7 on Sun. Mon. Tues. Thurs,	Tzoran 1 New Industrial Area Poleg	860-7660	Credit card payments 1-800-396-111	<a href="http://www.mybills.co.il">www.mybills.co.il</a>
<b>Netanya Cultural Center Theater</b>	4 Raziell St	830-8811	862-4397	<a href="mailto:info@netanya-culture.co.il">info@netanya-culture.co.il</a> <a href="http://www.netanya-culture.co.il">www.netanya-culture.co.il</a>
<b>Tourist Center Information</b>	12 Ha'Atzmaut Square	882-7286		<a href="http://www.insite.co.il/netanya/">www.insite.co.il/netanya/</a>
Customs Office/Minister of Finance <b>Meches</b>	Customs House Bldg. <i>Haifa:</i> Ha'atzmaut 4	04-835-4811	04-862-8469	<a href="mailto:yishi@customs.mof.gov.il">yishi@customs.mof.gov.il</a> <a href="http://www.mof.gov.il/customs/eng/mainpage.htm">www.mof.gov.il/customs/eng/mainpage.htm</a>
Customs Ben-Gurion 8 a.m.-2:30 p.m. <b>Meches</b>	Customs House Ben-Gurion	03-9751111	03-975-1104	
VAT 8 a.m.- 1:30 p.m.	Smilansky 8, 2 floor Netanya	860-6333	862-4955	
Burial Society <b>Hevra Kadisha</b> Genealogy	Petah Tikva 12 Netanya	833-3419 833-3476		
<b>Income Tax Office</b> 8-1 M, T, W, Th 2-3:30 M & W	Smilansky 6	860-2525	862-5717	<a href="http://www.mof.gov.il/taxes">www.mof.gov.il/taxes</a>

Interior Ministry <b>Misrad HaPnim</b> 8-12 S-Th 2:30-5:30 M & W	Remez 13, 2 <sup>nd</sup> fl.	*3450		<a href="http://www.moin.gov.il">www.moin.gov.il</a>
Labor Exchange <b>Lishkat Avoda Academics</b>	Bareket 3	860-0330 860-0306	860-0345	
Ministry of Health	Weizman 23	830-0111	861-1546	<a href="http://www.health.gov.il">www.health.gov.il</a>

Motor Vehicles <b>Misrad HaRishui</b> 8-1 S,M,T,W,Th 3:30-6:30 Sun <b>To obtain Israeli license, M&amp;W 8-1:00</b>	HaKadar 2, Canyon Hadarim.  Halochamin 1 Holon	*5678  03-502-7666		<a href="http://www.mot.gov.il">www.mot.gov.il</a>
Nat'l Insurance Inst. <b>Bituach Leumi</b> S,T,Th 8-12:30 M,W 3-5:00	Herzl 68 Hotline	*6050	860-2804	<a href="http://www.btl.gov.il">www.btl.gov.il</a>
<b>Senior Citizens</b> calendar of monthly events		860-3356		<a href="http://www.netanya.muni.il/Eng/?CategoryID=1598&amp;ArticleID=1910">http://www.netanya.muni.il/Eng/?CategoryID=1598&amp;ArticleID=1910</a>
<b>Pensioner's Card</b> If in-country before pension age, card will be sent to you automatically.	5 Tel Hai	02-654-7025		*see attached application Make appt with Yanina at AACI to assist in filling out application
She'el Citizen Advice Service <b>Sherat Yutz Le Ezrach</b> S,M,T,W,Th 9-12:00 M & W 4:30-6:30	3 Tel Hai	862-1118 860-3335		<a href="http://www.shil.info">www.shil.info</a>
Student Authority <b>Minhal Hastudentim</b> S,M,W,Th 8-1:00	Esther HaMalka 6 Tel Aviv	03-520-9182		
Road Safety – Netanya <b>Metuna</b>		02-622-1972		<a href="mailto:metuna@ymail.com">metuna@ymail.com</a>

<b>UTILITIES</b>		
<b>Arnona</b> – Municipal taxes Tzoran 1 – New Industrial area - Poleg	860-7660	<a href="http://www.Mybills.co.il">www.Mybills.co.il</a>
<b>Water</b> – Mei Netanya New Industrial - Poleg	1-599-500-5501-800-202-084	<a href="http://www.Mybills.co.il">www.Mybills.co.il</a> <a href="http://www.Mei-Netanya.co.il">www.Mei-Netanya.co.il</a>
<b>Electric</b> – (Hevrat Hashmal)	103	<a href="http://www.iec.co.il">http://www.iec.co.il</a> <a href="mailto:103@103.co.il">103@103.co.il</a>
<b>Gas:</b>		
Amisragas	861-5735	<a href="http://www.Amisragas.co.il">www.Amisragas.co.il</a>
Pazgaz	862-5060	<a href="http://www.Pazgas.co.il">www.Pazgas.co.il</a>
Supergaz	882-3132	



<b>EMERGENCY NUMBERS</b>			
Municipality	106	Fire	102 862-2222
Police	100	Overseas information	188
Bezeq information	199	Phone technician	166
Magen David Adom	101	Weather	03-560-0600 03-966-8855
<a href="http://www.afmda.org">www.afmda.org</a> 862-3333			
Emotional First Aid	1201	Domestic Violence	1-800-220-000
Milev Center for Crisis Counseling (English)		1-800-654-111	
			Victims of Sexual Assault <u>1202</u>

<b>ULPANIM ADDRESS</b>	<b>TELEPHONE</b>	<b>FAX</b>	<b>COMMENTS</b>
Rav Kook 71	834-1223		

<b>POST OFFICE</b>	<b>1-800-365-636</b>	<b>Postil.com</b>
General information		<a href="http://www.postil.co.il">www.postil.co.il</a>
2 Herzl St. (Main P.O.)	862-7797	
8 Smilansky	862-7868	
59 Herzl St. (Square)	862-1533	

<b>MOVIE THEATERS</b>		<b>Phone</b>	<b>Website</b>
Globus Mekes New Industrial Area (below Max Brenner)	12 cinemas	885-5603	<a href="http://www.ticketnet.co.il">www.ticketnet.co.il</a>

<b>PUBLIC TRANSPORT:</b>	<b>See page 11</b>
<b>Taxis:</b>	
Chen, 1 Hanotea St.	833-3333
Hashachar, 1 Kikar Hamyasdim	882-2222
Netanya, 8 Raziel St.	834-4443
Hasharon, 1 Shmuel Hanatziv St.	882-3838
Ritz, 1 Hanoteah St.	
Sharon, 1 Smilansky St.	861-5555
Ha'ir, 89 Levon Blvd.	865-0444
Av-Yam Taxis, 4 Hen Blvd.,Herzliya	950-1263
<b>Train</b> ( <i>rekevet</i> )	*5770
<b>Bus Terminal</b> ( <i>tachanah mercazeet</i> ) 3 Benjamin Blvd.	

<b>TOURISM</b>		
Netanya Municipality	860-3324	<a href="http://www.netanya.muni.il/Eng/">http://www.netanya.muni.il/Eng/</a>
Tourist Info 12 Ha'atzmaut Square	882-7286	<a href="http://www.gonetanya.com/Default.aspx?lng=en">http://www.gonetanya.com/Default.aspx?lng=en</a>
Marcus Cultural Center (Dora) Rachov Nachum 35	835-6845	
Netanya Cultural Center Theater 4 Raziel Street	830-8811	
She'arim Monday Noon Concerts Ha'atzmaut Square	884-0534 (Naomi)	